

The following is the retraction made by the California Investigative Academy (CIA) in response to CCA's letter of objection regarding their downloadable brochure posted on the CIA website. Additionally, CCA will be having a representative present at the CIA seminar.

To view the revised brochure, *Investigating Suspect Chiropractic Claims?*, you may click on this link:

<http://www.cia-online.org/Chiro%20Workshop/Chiro%20Workshop%20Brochure.pdf>

Correction

It was recently brought to our attention that a certain, poorly worded portion of the text previously appearing in the informational document on our upcoming workshop, taken alone and out of context, could have been construed as indictment of the entire chiropractic community. This is to correct any misunderstanding of our intent in this regard.

Nothing in this website, the information on the workshop, or the workshop itself, is intended to disparage the practice of chiropractic in any way, or that false claims are submitted by chiropractors in any greater percentage than any other healthcare provider or any other industry where claims are submitted to third party payers.

The text should have read "90% of *suspect* claims referred to SIU for investigation". In an attempt to get our thought across using an economy of words, the intended thought was not accurately conveyed. The reference should have also been with the understanding that any claims submitted to SIU for investigation have very specific red flags associated with them, making them suspect, and that legitimate claims are typically not and should not be referred for investigation. In any case, because of the potential for confusion and misunderstanding, we have removed the entire text.

Our efforts to separate legitimate claims from false claims was reflected in the very first sentence of the information page, stating "Chiropractic care that has been properly provided and billed should be paid." Failure to promptly pay legitimate claims from any provider should always be considered the other side of the false claims coin, and therefore condemned.

BE ADVISED!

It is not the intent or the purpose of this web site or the referenced workshop to make any inference whatsoever, negative or otherwise, with regard to the chiropractic community at large, or with the practice chiropractic itself. There are many dedicated chiropractic professionals who provide a great service to their patients. Neither this website, or anything in the workshop have any reference to these. It should be noted that members of our staff are not only proponents of chiropractic, but are also chiropractic patients.

The sole focus of this website, the content of this informational document, and the workshop itself, is the identification, documentation and defense against false claims. It is not the intent to speak disparagingly of the chiropractic community, nor should anything in

any informational document associated with this website or the workshop be construed to suggest any reference to anything other than to false claims and those who submit them.

Moreover, the workshop is California specific, referencing California law as it relates to chiropractic, and has no reference to chiropractic or any other subject matter outside of California.